

Covid-19 Customer Update

Peoples Bank & Trust Company is committed to keeping our customers, employees, and community in good health.

For the safety of our customers and employees, we are taking precautionary measures to help prevent the spread of the COVID-19 virus while continuing to serve our customers and keep our employees safe.

Effective Tuesday March 24, 2020, Peoples Bank & Trust Company will be changing our lobby operations to reduce potential exposure among customers and employees. We will redirect customer access to our drive-thru and online banking services. Peoples Bank & Trust Company will continue to be open during regular hours, but we will limit customer interaction. Our staff will still be available to meet your needs by appointment for opening new accounts, IRA's, safety deposit box entry, and loan applications. Our drive-thru will remain open with extra staff to serve you during normal banking hours, and our ATM is available 24/7.

Peoples Bank & Trust Company will continue actively accepting loan applications and deposits. Our loan officers can be reached at 931-728-3381, and will be glad to help you apply over the phone or email you an application. We also encourage you to use our online banking services, such as bill pay, mobile deposit, or P2P services. We also offer easy access to mortgage loans; both purchasing or refinancing a home by applying online 24/7 and uploading your documents at www.bankwithpeoples.com. We also offer a mobile app. for easy access to our online services from the comfort of your home. If you need assistance enrolling in our online banking or any of our services, please call the bank at 931-728-3381.

With Online Banking or our Mobile App, you can:

- Check account balances, account history and view images of cancelled checks.
- Transfer funds to other accounts and make your Peoples Bank loan payments
- Elect to receive text banking alerts with our My Card Rules app
- Sign up for electronically delivered accounts statements (e-statements)
- Apply for a mortgage loan online
- Pay bills quickly and easily or make person-to-person payments with *Online Bill Pay

*You must be enrolled in online banking in order to use Online Bill Pay.

We have been serving this community since 1906 and nothing will change. We want you to know, we are still here to help you in any way possible during this challenging time. Please feel free to contact us with any questions or concerns that you may have. Stay up to date with changes on our website at www.bankwithpeoples.com and our Facebook page, @PBTC1906. We appreciate your patience and together we will defeat this.